

HICAPS Highlights

Providing a centralized approach to project management

Spring 2019

Team Member Profile: Eric Hale

HICAPS would like to welcome Eric Hale to our team. Eric has been named Superintendent for the construction group working on the Salisbury VA Building 2 Surgical Floors renovation project. Eric was born into a construction family—his father and grandfather were both builders and began taking him to jobsites at a very young age.

When Eric was seven, he began working with his uncles and for his grandfather, making \$10 per hour. His uncles didn't cut him any slack. They taught him what they knew and expected him to catch on quickly. At the age of 18, Eric moved into commercial construction and became a superintendent by the age of 22. He really enjoys making something from nothing and is excited to be a part of the HICAPS family.

In his spare time, Eric spends time with his wife of 26 years, Jo, and their two teenagers, Chase, 18 and Ashley, 15.

Help us in welcoming Eric to the HICAPS family!



Eric Hale, Superintendent



HICAPS' Project Controls Division Focuses on Efficiency

HICAPS has consistently represented that our experience in schedule impact and claims analyses constitutes value added in the supply of project controls services. For example, when providing scheduling services, our consultants consider risks of delays and changes in development of the baseline schedule. Furthermore, when those delays and changes become realized, our consultants have demonstrated forecasts to completion and entitlement through credible time impact analyses, as well as productivity analyses, which allowed for apportionment of liability for those impacts.

In 2017 and 2018, HICAPS' Project Controls Division completed significant assignments to analyze claims from contractors against the Veterans Administration. Two separate projects at the VA Medical Center New York - Manhattan Campus experienced delays and disruptions by unforeseen site conditions. HICAPS analyzed the contractors' and subcontractors' Requests for Equitable Adjustments. HICAPS delivered each expert report in the required time. Upon closing of the service contracts, the government rated HICAPS "Very Good" in quality, schedule, cost control, management, and regulatory compliance, with the recommendation by the contracting officer who noted, "I would recommend them for similar requirements in the future."

Team Member Profile: Ellen Redmon



Adding more design and class to our repertoire, HICAPS welcomes Ellen Redmon to our construction family. Ellen, a Winston-Salem native, attended UNC-G where she earned her Bachelor of Arts in Art History and her Bachelor of Science in Interior Design. With more than 20 years of experience in the interior design industry, Ellen has worked on both residential and commercial projects. She now comes to HICAPS to assist in taking our Commercial Interior & Design Department to the next level.

A woman of many interests, Ellen enjoys playing tennis, photography, yoga, travel, working on her various art projects and spending time with her family. She has two sons; Patrick, 22, who works for Haeco Aero, and Ian, 21, who is a junior at Carolina studying biochemistry. Ellen also has a darling Australian Shepherd puppy named Henley with whom she enjoys lazy evenings with a bowl of ice cream.

Welcome aboard, Ellen!

Sharing, Learning and Building

We all need mentors and others to look up to. Fortunately, for HICAPS, we have an entire network of mentors. In January, several members of the HICAPS team spent three days in Tucson at the annual Construction Leadership Network conference. CLN is an international group of contractors and commercial construction industry providers that exchange ideas and share best practices to improve the industry and companies like ours. The mission is simple: Share, Learn and Build.

At this year's conference, our team members learned about project management, critical planning and advanced scheduling. They met within peer groups and joined panel experts in a wide range of construction topics. We value our membership in the CLN and are already looking forward to next year's network meeting where we will have the opportunity to connect with our friends and mentors who share the same values and out-of-the-box thinking that we enjoy.



Chip, Merideth, Margaret, Peyton, Jennifer, and Maggie took a little time off in Tucson for an off-road adventure.

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